



July 31, 2018

SUBJECT: Scheduled Temporary Water Outage

WHERE: Gaywind Drive (Between Sharon View Road To Dead End)
Holyoke Lane (Between Gaywind Drive To Dead End)
Fair Valley Drive (Between Sharon View Road To Dead End)
Sharon View Road (Between Gaywind Drive To Bentrledge Drive)
Gaywind Drive – Villas At Summerlake
Bentrledge Drive – Sharon View Place (Montvale Ct, Brookbury Ct, Brandonwood Ct, Racquet Wood Ct, Courtview Dr, & Bentrledge Dr)
Project Name: Hardison Rd., Rock Creek Dr., Gaywind Dr. and Gorham Dr. Water Main Repl.
Project Number: 7030700015-17-066

Dear Customer:

R.H. Price., under Charlotte Water (CLTWater) supervision, is replacing water mains in your neighborhood.

One of the consequences is that **your water service** must be **temporarily interrupted** to abandon the existing 2-inch water main on Gaywind Drive.

<p>DATE OF INTERRUPTION: <u>Monday, August 6, 2018</u> DURATION OF INTERRUPTION: <u>9:00 AM to 4:00 PM</u></p>
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If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled **make-up dates** are **Tuesday, August 7, 2018** or **Wednesday, August 8, 2018** with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Please visit the project website by going to www.charlottewater.org and select 'Projects' to view updates.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion. If you have any questions or your water service is off during times other than indicated above, please call the Project Inspector, Enzo Martucci, at [980-721-0225](tel:980-721-0225), or myself at 704-336-7461.

Sincerely,
Olivier A. Veille, EI
Engineering Project Coordinator
Water & Sewer Replacement